



HELLO
Sunshine



Thank You

for supporting **Community Solar** with **Neighborhood Sun Benefit Corp!**



Welcome to the brighter side of energy, Neighbor!

At Neighborhood Sun, we're on a mission to make clean, affordable energy accessible to ALL. Thanks to you, we're now one step closer to our goal. By joining our solar community, you're participating in a nationwide movement working toward a cleaner and more equitable energy future where renewables are for everyone and sunshine can be turned into real savings for people like you and me.

Though my journey as a climate advocate started back in 2000, it wasn't until I founded Neighborhood Sun in 2016 that I was able to work on addressing the intersection of climate change and energy equity. Since lower-income households are impacted disproportionately by the harmful economic and health effects of our current energy model despite typically contributing the least to overall carbon emissions, it's a priority for us to ensure people of all income levels are included in today's clean energy solutions. As such, we see the transition to clean energy as an opportunity to democratize our energy system and make sure it's helping communities instead of harming them. That's where Community Solar comes in and why it's been our single focus for the past seven years.

Our team is proud to have helped our subscribers save more than \$3.5 Million on their electric bills, with 20% of those savings going to low- and moderate-income households and organizations. Along the way, our solar community has prevented nearly 300,000 metric tons of CO2 while advocating for inclusive clean energy policies across the country. We're honored to support and collaborate with universities, businesses, organizations, nonprofits, and faith groups that share our values as they work towards a better future for the communities they serve.

When we equip communities and individuals with the tools they need to create a cleaner energy future where they can be free from fossil fuels, we ALL win. That's why I'm asking you to commit to reaching out to a few friends and neighbors to let them know about this great way to fight climate change, support local solar, and save money, all just by paying your electric bill. You should have received an email from us that includes your unique referral link. With your help, we're making history and hopefully protecting our future too. Community Solar will ensure that no one gets left behind in this energy transition while generating local solar, creating local green jobs, and perhaps most importantly, strengthening the health and resilience of our communities.

Gary Skulnik, Founder and CEO

GET READY FOR YOUR

Solar Savings



Once you're signed up, here's what happens next...

- We calculate how much solar energy you need based on your historical electricity usage.
- You receive an email to set up your **MySolar Account**, where you can update contact and payment information, access all your documents and invoices, and watch your monthly savings and positive environmental impact grow.

Once the solar farm is built and generating electricity...

**If your farm is already generating credits, you'll skip straight to the second bullet point!*

- We'll email you that your farm is ready to generate **Community Solar Credits (CSCs)**.
- Since you don't pay for your energy until after you've already used it, your first month after signing up will be when the solar farm reports how much your share generated.
- Your CSCs reduce the total cost of your utility bill, so you'll receive your **Community Solar Invoice** from Neighborhood Sun for those CSCs and be automatically billed using the provided payment method. This discount offered by Neighborhood Sun on your CSCs is why you always see savings between the two combined bills.

While you wait, stay up to date...

- Look out for our emails that contain important company and project updates.
- Check out our website for helpful FAQs and [resources](#).
- Follow us on social media for news regarding local events and promotions.

Questions?

Reach out to us anytime! Call, email, live chat, or even snail-mail us—we're happy to help!

- ☎ 888-606-0054
- ✉ hello@neighborhoodsun.solar
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FREQUENTLY ASKED QUESTIONS

Community Solar sounds too good to be true...what's the catch?

There is no catch! Community Solar is a state-regulated program in over 22 states, and today, there are projects in over 41 states. Solar developers are incentivized by state policy to share the financial savings of solar energy with community members like yourself, and Neighborhood Sun is the Certified B Corp making it all possible! **Since 2018, Neighborhood Sun has helped more 10,000 community solar subscribers tap into 400 Million+ kWh of clean, local energy, preventing pollution while saving more than \$3.5 Million on their electricity costs.**

Does Community Solar cost me anything?

Nope! There is NO cost to join or cancel and NO equipment to install or maintain. In fact, you're guaranteed to SAVE money on energy costs every month just by powering your house or apartment through Community Solar. You will still pay your current utility provider for the electricity you use, but now it will come from a cheaper and cleaner energy source that supports your community and doesn't harm you or your the planet we all depend on.

Now that I've subscribed, what happens to my current utility bill?

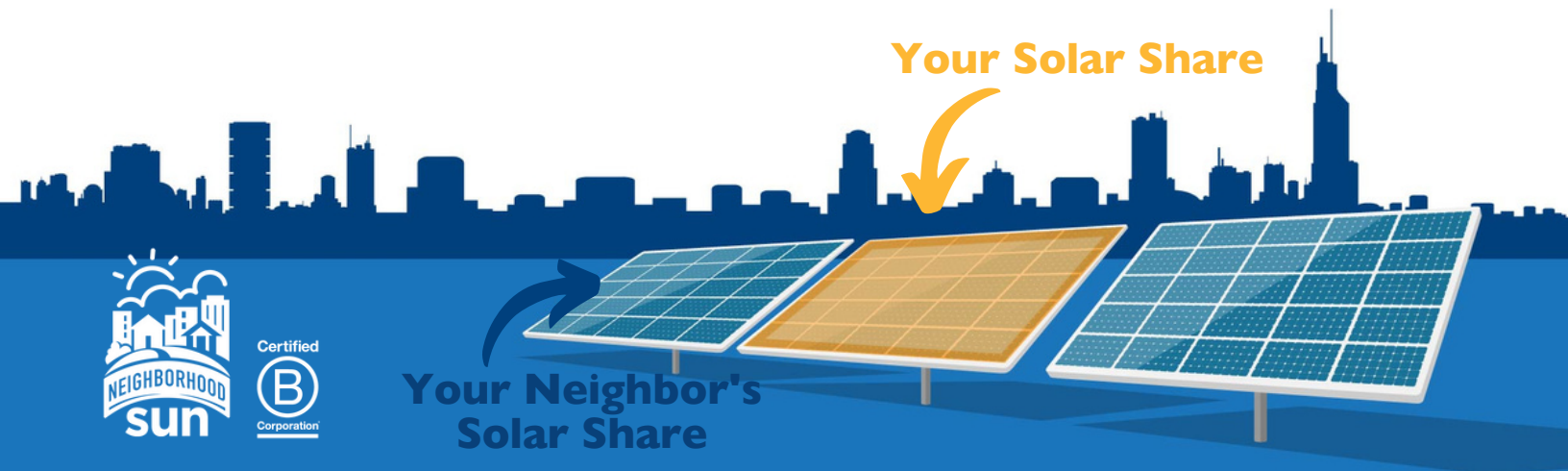
As soon as your Community Solar Farm is generating power, your utility bill will reflect your discounted **Community Solar Credits (CSC)** each month, reducing the total amount owed to your utility. This dollar amount represents the discounted CSCs you get from your community solar share, and it typically covers up to 90% of your monthly electricity usage. **Your utility bill shows your remaining energy costs owed to the utility after your discounted CSCs have been subtracted from the total.**

How do Community Solar Credits (CSCs) work?

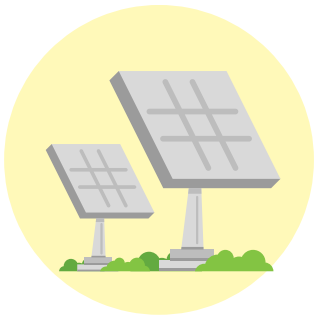
The CSC amount reflected on your bill is the dollar value of the solar energy generated by your community solar share that month, which is what ends up reducing the total amount owed to your utility. Your savings come from the discount we offer, which varies depending on the terms of your nearest community solar farm and your income level. Payment for your CSCs is always automatic and billed to the method you provided when you signed up. If you need help understanding how CSCs work in detail, please call or email us.

Why do I have to pay an invoice if it doesn't cost me anything?

You pay Neighborhood Sun for your CSCs, but at a discount, providing you with guaranteed savings on each monthly electric bill! The amount you owe your utility provider is greatly reduced by your CSCs, so the total combined cost between the invoice from your utility and the one from Neighborhood Sun is still lower than it would be without the CSCs generated by your community solar share. Community solar helps you save money & support solar at the same time, ensuring that clean energy is accessible and affordable to ALL—not just the select few.



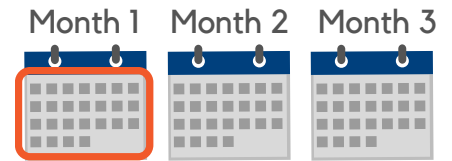
HOW DOES BILLING WORK?



MONTH # 1

Clean, local electricity is generated

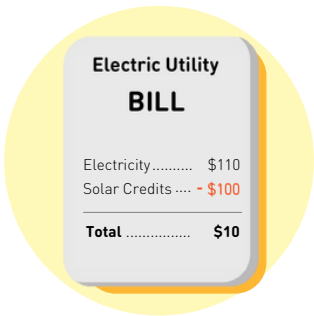
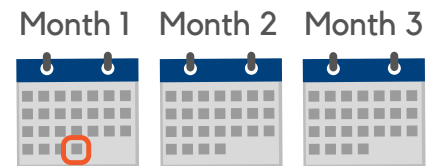
Your designated "share" of a local Community Solar Farm produces clean, fossil-fuel-free energy all month long



MONTH # 1

Meter is read

At the end of Month #1, your utility company reads the meter at the CS Farm to see how much energy your "share" generated



MONTH # 2

Community Solar Credits are issued

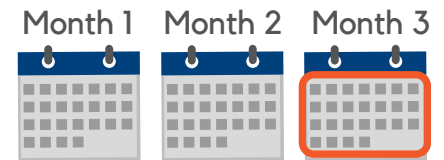
Your "Month #1" solar credits appear on your electric utility bill, reducing the total amount owed to your utility



MONTH # 3

Neighborhood Sun is notified

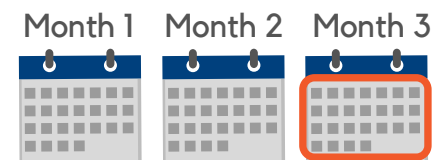
Your utility company tells Neighborhood Sun how many **Community Solar Credits** you received for Month #1



MONTH # 3

Neighborhood Sun issues **Community Solar Invoice**

We send out your **Community Solar Invoice** via email for your "Month #1" solar credits, which you pay us for at a discounted rate



How to Use MySolar Pt. 1

What Is MySolar?

MySolar is your one-stop-shop for all your community solar subscription details, including your contact information, account information, payment method, **Community Solar Invoices**, monthly savings, and prevented CO2 emissions.

Accessing MySolar

You can access **MySolar** by visiting <https://ns.solarforall.io/login.cfm>. Your Username is the email you provided during sign-up, and your password is to be set up via the "Congratulations" email you should have received the same day you completed your signup with Neighborhood Sun.

Please note that the link to set up your **MySolar** password would have expired two weeks after sending it. If you did not create a password for **MySolar**, please email our support team at hello@neighborhoodsun.solar to request a new **MySolar** login.

At a Glance

On the front page of your **MySolar** portal, you can see the positive impact of your community solar subscription, both for you and the planet, including carbon emissions prevented, total cost savings from your last utility bill, and estimated savings since joining our solar community.

On the right-hand side of the front page, you can find options to update or change your account settings and see the estimated due date for your next **Community Solar Invoice**.

Welcome back Neighbor,

MySolar Updates

Welcome to MySolar Updates. Keep checking back here for information about our services.

Your Environmental Impact To Date



5,049

cars taken off the road per year, or...



88,449

pounds of coal prevented from being burned, or...



8,921

acres of trees sucking carbon dioxide from the air

Savings Last Bill

\$8.22

Savings All Time

\$276.93

Your Account

Your Next Billing Date:

Jun 15, 2023

Update Profile, Account and Billing:

[Update Payment](#)

[View Bills](#)

[Manage My Account](#)

[Add New Account](#)

[Request Cancellation](#)



How to Use MySolar Pt. 2

Managing Your Account

After clicking the *Manage My Account* button on the right-hand side, you can update your account details, including information like your email address, phone number, and payment method. You can also view and download your community solar contract and past **Community Solar Invoices**.

[< Back to My Solar](#)

My Account

Profile Accounts Documents Billing Payment

First Name: Last Name:

Email: Phone:

[Update](#)

Viewing Invoices

You can view and download your **Community Solar Invoices** by clicking the *Billing* tab once you're in the *Manage My Account* view of your *MySolar* portal. From here, you can see your invoice details to determine which invoices are not yet due, which invoices have already been paid, and which invoices you still owe an outstanding balance for. Next to each **Community Solar Invoice**, you can click the *View* button to open your invoice in a separate window. From there, you can download and save individual invoices as you please.

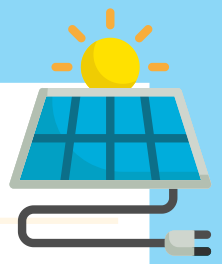
[< Back to My Solar](#)

My Account

Profile Accounts Documents **Billing** Payment

View	Invoice Number	Statement Date	Due Date	Amount	Payment	Open Balance	Age (days)	Payment Status
View	1000000000	May 15, 2023	May 20, 2023	\$156.17	\$156.17	\$0.00	12	Paid
View	1000000000	Apr 15, 2023	Apr 20, 2023	\$107.16	\$107.16	\$0.00	42	Paid
View	1000000000	Mar 15, 2023	Mar 20, 2023	\$107.02	\$107.02	\$0.00	73	Paid
View	1000000000	Feb 15, 2023	Feb 20, 2023	\$91.44	\$91.44	\$0.00	101	Paid





Help your friends and neighbors plug into the sun to earn extra savings!

Getting your energy from the abundant sunshine should be a whole lot easier than getting it from fossil fuels buried deep in the earth, right? We thought so too, so we set out to make solar simple and accessible by taking the community approach. You clearly see the value of community, so we're thrilled to welcome you to ours. As an individual, you can make a difference... but as a community, we can launch a movement. Once your home is no longer powered by fossil fuels, the next best thing you can do is to show others that they can do the same. Grow your impact as an environmental advocate by helping us grow our community!

Looking for more ways to be a solar advocate?



REFER NEIGHBORS & FRIENDS

Share the referral link directly from your MySolar profile or enter an email address at neighborhoodsun.solar/refer to earn \$50 for each household you help switch to solar!



LEAVE US A GOOGLE REVIEW

A lot of people think community solar sounds too good to be true so they want to hear from real people like you!



SHARE YOUR COMMUNITY SOLAR STORY

Email stakeholdersmatter@neighborhoodsun.solar if you would be interested in sharing the story of your experience with community solar and why you think it's important. We want to hear from you!