WAYS TO SAVE: FIND TIPS AND PROGRAMS THAT HELP
Learn more at pepco.com/WaysToSave

## SAMPLE CUSTOMER

Account number: 12345678901
Your service address: 123 Street
Bill Issue date: Apr 14, 2021
Summary of your charges
Balance from your last bill
Your payment(s) - thank you
$\$ 0.00$
Balance forward as of Apr 14, 2021
\$29.93
Total amount due by May 5, 2021
\$29.93
After May 5, 2021, a Late Payment Charge of $\$ 0.45$ will be added, increasing the amount due to $\$ 30.38$.
Your smart electric meter is read wirelessly. Visit My Account at pepco.com to view your daily and hourly energy usage.
If you are moving or discontinuing service, please contact Pepco at least three days in advance.

Information regarding rate schedules and how to verify the accuracy of your bill will be mailed upon request.

Follow us on Twitter at twitter.com/PepcoConnect. Like us on Facebook at facebook.com/PepcoConnect.

The EmPOWER MD charge funds programs that can help you reduce your energy consumption and save you money. For more information, including how to participate, go to pepco.com/saveenergy.

## How to contact us

Customer Service (Mon-Fri,7am-8 pm) 202-833-7500
TTY English
1-800-735-2258
TTY Spanish
1-800-877-1264
202-833-7500
¿Problemas con la factura?
1-877-737-2662
Electric emergencies \& outages (24 hours)
Visit pepco.com for service, billing and correspondence information.
Your monthly Electricity use in kWh
Daily temperature averages: Apr 2020: $55^{\circ} \mathrm{F}$ Apr 2021: $55^{\circ} \mathrm{F}$


You can help a Pepco customer in need of assistance with their energy bills by contributing to the Good Neighbor Energy Fund. Simply pay exactly $\$ 1.00$ over your Pepco bill amount and that dollar will be contributed to the Good Neighbor Energy Fund administered by a 501(c)3 non-profit organization in your community. Program contributions must be exactly $\$ 1.00$ over the billed amount; amounts over $\$ 1.00$ will not be identified as a program contribution and will result in a credit to your account. Pepco will match each donation by contributing a dollar to the fund, up to $\$ 100,000$.

Please tear on the dotted line below. Invoice Number: 012345678910 Page 1 of 3

Return this coupon with your payment made payable to Pepco

Account number
Total amount due by May 5, 2021
Total amount due after May 5, 2021
12345678901

Auto Pay Plan

Amount
Paid:
PO BOX 13608
PHILADELPHIA PA 19101

City, MD 20910


## SAMPLE CUSTOMER

Account number: 12345678901

Your electric bill for the period
March 12, 2021 to April 13, 2021

## Details of your Electric Charges

Residential Service - service number 0110110100101110010011
Electricity you used this period

| Meter <br> Number | Energy <br> Type | End <br> Date | Start <br> Date | Number <br> Of Days | Total <br> Use |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 1100 N 123456 | Use (kWh) |  | Apr 13 | Mar 12 |  | 33 |

Your meter records hourly use. Total use is the sum of this hourly data.
Please visit My Account at pepco.com to view your energy use data.
Your next bill period is scheduled to end on May 13, 2021

Delivery Charges: These charges reflect the cost of bringing electricity to you. Current charges for 33 days, winter rates in effect.

| Type of charge | How we calculate this charge | Amount(\$) |  |
| :---: | :---: | :---: | :---: |
| Distribution Services: |  |  |  |
| Customer Charge |  | 8.01 |  |
| Energy Charge | 844 kWh X \$0.0348790 per kWh | 29.44 |  |
| Franchise Tax (Delivery) | 844 kWh X \$0.0006200 per kWh | 0.52 |  |
| Universal Service Charge MD Environmental |  | 0.32 |  |
| Surcharge | 844 kWh X \$0.0001290 per kWh | 0.11 |  |
| Empower MD Chg | 844 kWh X \$0.0063180 per kWh | 5.33 |  |
| Gross Receipts Tax Prince George's County | at 2.0408\% | 0.18 |  |
| Energy Tax | 844 kWh X \$0.0095880 per kWh | 8.09 |  |
| Administrative Credit | 844 kWh X \$0.0002912- per kWh | 0.25- | Your community solar credits |
| CNM Credit: PM SNTE 01 | 670 kWh X \$0.1220377- per kWh | 81.76- |  |
| Total Electric Delivery C | arges | 30.01- |  |

Page 2 of 3
$\square$ Check here to enroll in the Direct Debit plan Sign and date here
By signing here, you authorize Pepco to electronically deduct the amount of your monthly bill from your checking account each month. The check you send with this signed authorization will be used to set up Direct Debit. You understand that we will notify you each month of the date and amount of the debit, which will be on or after the due date stated on your monthly bill. You understand that to withdraw this authorization you must call Pepco. You understand that Pepco does not charge for this service, but that your bank may have charges for this service.

## Customer Service Centers

| Washington DC |
| :--- |
| 701 Ninth St NW |
| 2300 Martin Luther King Jr Ave SE (Mon - Fri) 8:30am - 5:15pm |
| 9:00am - 5:00pm |

Maryland
201 West Gude Dr, Rockville (Mon - Fri) 10:00am - 2:00pm 8300 Old Marlboro Pk, Forestville (Mon, Wed, Fri) 10:00am - 2:00pm

Any inquiry or complaint about this bill should be made prior to the due date, in order to avoid late charges.
Electronic Check Conversion - When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.
(3) Printed on recyclable paper.

## SAMPLE CUSTOMER

Account number: 12345678910

Supply Charges: These charges reflect the cost of producing electricity for you. You can compare this part of your bill to offers from competitive suppliers. Your Price to Compare is 8.07 cents $(\$ 0.0807)$ per kWh. When shopping for electric suppliers, compare this price to those proposed by other suppliers. This price reflects the average annual amount a customer on this rate pays per kilowatt-hour for Electric Supply. For information on electric energy suppliers please visit mdelectricchoice.com.
Billing Period: Mar 12, 2021 to Apr 13, 2021 (33 days)
$\frac{\text { Type of charge }}{\text { Transmission Services: }}$

| Energy Charge | 844 kWh X \$0.0103900 per kWh | 8.77 |
| :---: | :---: | :---: |
| Gross Receipts Tax | at 2.0408\% | 0.18 |
| Generation Services: |  |  |
| Energy Charge Procurement Cost | 844 kWh X \$0.0651600 per kWh | 55.00 |
| Adjustment | 844 kWh X \$0.0047551- per kWh | 4.01- |
| Total Electric Supply Charges |  | 59.94 |
| Total Electric Charg | esidential Service | 29.93 |

Your daily electricity use for this bill period. Visit My Account at pepco.com to see your hourly electricity use.


