



HELLO
Sunshine



Thank You

for supporting **Community Solar** with **Neighborhood Sun Benefit Corp!**



Welcome to the brighter side of energy, Neighbor!

At Neighborhood Sun, we're on a mission to make clean, affordable energy accessible to ALL. Thanks to you, we're now one step closer to our goal. By joining our solar community, you're participating in a nationwide movement working toward a cleaner and more equitable energy future where renewables are for everyone and sunshine can be turned into real savings for people like you and me.

Though my journey as a climate advocate started back in 2000, it wasn't until I founded Neighborhood Sun in 2016 that I was able to work on addressing the intersection of climate change and energy equity. Since lower-income households are impacted disproportionately by the harmful economic and health effects of our current energy model despite typically contributing the least to overall carbon emissions, it's a priority for us to ensure people of all income levels are included in today's clean energy solutions. As such, we see the transition to clean energy as an opportunity to democratize our energy system and make sure it's helping communities instead of harming them. That's where community solar comes in and why it's been our single focus for the past seven years.

Our team is proud to have helped our subscribers collectively save millions on their electric costs, with 20% of those savings going to low- and moderate-income households and organizations. Along the way, our solar community has prevented hundreds of thousands of metric tons of CO2 while advocating for inclusive clean energy policies across the country. We're honored to support and collaborate with universities, businesses, organizations, nonprofits, and faith groups that share our values as they work towards a better future for the communities they serve.

When we equip communities and individuals with the tools they need to create a cleaner energy future where they can be free from fossil fuels, we ALL win. That's why I'm asking you to commit to reaching out to a few friends and neighbors to let them know about this great way to fight climate change, support local solar, and save money, all just by paying your electric bill. You should have received an email from us that includes your unique referral link. With your help, we're making history and hopefully protecting our future too. Community solar will ensure that no one gets left behind in this energy transition while generating local solar, creating local green jobs, and perhaps most importantly, strengthening the health and resilience of our communities.

Gary Skulnik, Founder and CEO

GET READY FOR YOUR

Solar Savings



Once you're all signed up, here's what happens next...

- We calculate how much solar energy you need based on your historical electricity usage.
- You'll receive an email to set up your **MySolar Account**, where you can update contact and account information, access all your documents like **Community Solar Savings Statements**, and see your monthly savings and environmental impact.

Once the solar farm is built and generating electricity...

**If your farm is already generating credits, you'll skip straight to the second bullet point!*

- We'll send you an email notifying you that your solar farm is live and operational.
- **Community Solar Credits (CSCs)** will be shown on your next utility bill, reducing its total cost by the amount of **CSCs** generated by your community solar share.
- Since your state supports consolidated billing, you'll receive a **Savings Statement** from us rather than an invoice because your utility handles that you get a discount on **CSCs**.

While you wait, stay up to date...

- Look out for our emails, which contain important company and project updates.
- Check out our website for helpful FAQs and [resources](#).
- Follow us on social media for news regarding local events and promotions.

Questions?

Reach out to us anytime! Call, email, live chat, or even snail-mail us—we're happy to help!

- ☎ 888-606-0054
- ✉ hello@neighborhoodsun.solar
- 🌐 www.neighborhoodsun.solar
- 📍 8455 Colesville Rd Suite 1025, Silver Spring, MD 20910

FREQUENTLY ASKED QUESTIONS

Community Solar sounds too good to be true...what's the catch?

There is no catch! Community Solar is a state-regulated program in over 22 states, and today, there are projects in over 41 states. Solar developers are incentivized by state policy to share the financial savings of solar energy with community members like yourself, and Neighborhood Sun is the Certified B Corp making it all possible!

Neighborhood Sun has helped more 10,000 community solar subscribers tap into 400 Million+ kWh of clean, local energy, preventing pollution while saving more than \$3.5 Million on their electricity costs.

Does Community Solar cost me anything?

Nope! There is NO cost to join or cancel and NO equipment to install or maintain. In fact, you're guaranteed to SAVE money on electricity costs every month just by subscribing to Community Solar. You will still pay your current utility provider for the electricity you use, but now it will come from a cheaper and cleaner energy source that supports your community and doesn't harm you or the planet we all depend on.

Now that I've subscribed, what happens to my current utility bill?

You'll keep getting your monthly electricity bill just like usual. But as soon as your Community Solar Farm is generating power, your utility bill will reflect your **Community Solar Credits (CSC)** each month, which are provided at a discount, reducing your total amount owed. The CSCs you get from your community solar share typically cover up to 90% of your monthly electricity usage. Since your state supports consolidated billing, we don't need any form of payment & we'll send you a **Community Solar Savings Statement** to summarize your savings.

How do Community Solar Credits (CSCs) work?

The CSC amount is the dollar value being applied to your utility bill (these might show up on your bill as "CDG" or "Generation"). The amount reduced from your bill represents your **CSCs**, and your discount on the **CSCs** varies depending on the terms of your nearest community solar farm and your income level. Since your state supports consolidated billing, you only ever have to worry about the utility bill you're already used to seeing, but we'll still send you a Community Solar Savings Statement, which is NOT an invoice, to let you know how many CSCs your share of the CS farm generated for you that month (because it varies depending on the season).

How is Community Solar good for my community?

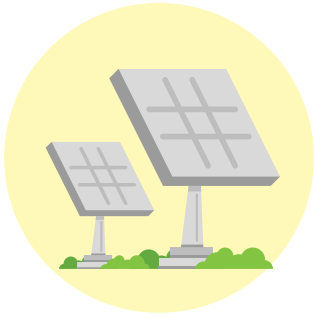
Our current energy system doesn't distribute benefits and costs equally, passing profits up the ladder to utility executives while subjecting already disadvantaged minority communities to disproportionate health, financial, and environmental costs. Instead, **community solar distributes cost savings to all stakeholders involved (like yourself) while making clean, local energy accessible to ALL people, regardless of their income or homeownership status.**

Your Solar Share



**Your Neighbor's
Solar Share**

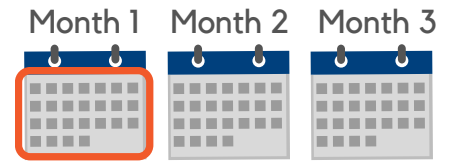
HOW DOES BILLING WORK?



MONTH # 1

Clean, local electricity is generated

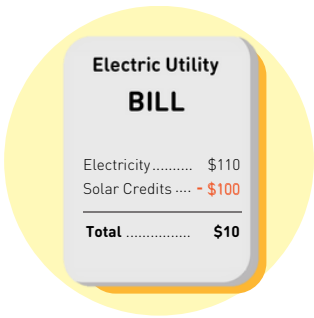
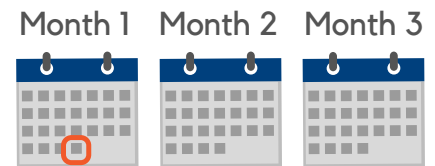
Your designated "share" of a local Community Solar Farm produces clean, fossil-fuel-free energy all month long



MONTH # 1

Meter is read

At the end of Month #1, your utility company reads the meter at the CS Farm to see how much energy your "share" generated



MONTH # 2

Community Solar Credits issued by Utility

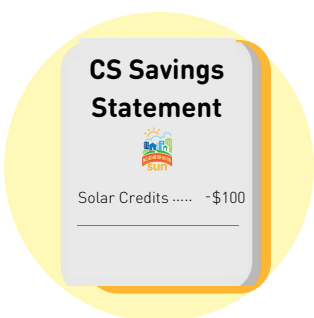
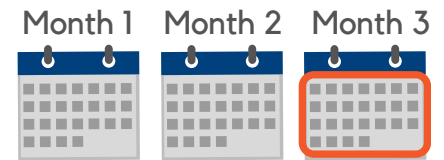
Your "Month #1" Community Solar Credits appear on your electric utility bill, reducing the total amount owed to your utility



MONTH # 3

Neighborhood Sun is notified

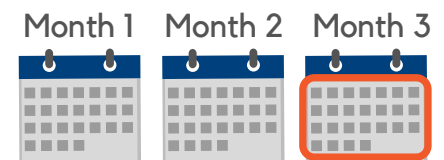
Your utility company tells Neighborhood Sun how many Community Solar Credits you received for Month #1



MONTH # 3

Neighborhood Sun issues CS Savings Statement

We notify you of how much you've saved in your Community Solar (CS) Savings Statement & your utility handles the billing



How to Use MySolar Pt. 1

What Is MySolar?

MySolar is your one-stop-shop for all your community solar subscription details, including your contact and account information, **Community Solar Savings Statements**, and your estimated monthly savings, as well as prevented carbon emissions. You can also upload your sample utility bill through **MySolar** to help us make the most accurate estimation of your electricity needs.

Accessing MySolar

You can access **MySolar** by visiting <https://ns.solarforall.io/login.cfm>. Your Username is the email address you provided during sign-up, and your password is to be set up via the "Congratulations" email you received the same day you completed your enrollment with Neighborhood Sun.

Please note that the link to set up your **MySolar** password would have expired two weeks after sending it. If you did not create a password for **MySolar**, please email our support team at hello@neighborhoodsun.solar to request a new **MySolar** login.

At a Glance

On the front page of the **MySolar** portal, you can see the positive impact of your community solar subscription, both for you and the planet, including the amount of carbon emissions prevented by your decision to support community solar, as well as the total amount of savings from your last utility bill, and estimated savings since joining our solar community. On the right-hand side of the front page, you'll see options to update your account details.

Welcome back Neighbor,

MySolar Updates

Welcome to MySolar Updates. Keep checking back here for information about our services.

Your Environmental Impact To Date



5,049

cars taken off the road per year, or...



88,449

pounds of coal prevented from being burned, or...



8,921

acres of trees sucking carbon dioxide from the air

Savings Last Bill

\$8.22

Savings All Time

\$276.93

Your Account

Your Next Billing Date:

Jun 15, 2023

Update Profile, Account and Billing:

[Update Payment](#)

[View Bills](#)

[Manage My Account](#)

[Add New Account](#)

[Request Cancellation](#)

***Please note that although you may see something labeled as an invoice or bill in certain parts of the **MySolar** portal, because your state supports consolidated billing, you never owe Neighborhood Sun any money or form of payment. What might appear to be an invoice is actually a summary of your savings through your monthly **Community Solar Savings Statement**



How to Use MySolar Pt. 2

Managing Your Account

After clicking the *Manage My Account* button on the right-hand side, you can make changes to your account details, such as updating your email address and phone number, or view the monthly savings and prevented carbon emissions that result from your community solar subscription. You can also download your community solar contract and past **Community Solar Savings Statements**.

[< Back to My Solar](#)

My Account

Profile Accounts Documents Billing Payment

First Name: Last Name:

Email: Phone:

[Update](#)

No Payments, Just Savings!

You can view and download your Community Solar Savings Statements by clicking the "Billing" tab once you're in the *Manage My Account* view of your **MySolar portal**. From here, you can see your past **Community Solar Savings Statements** to see how much you're saving on each monthly electricity bill from your utility. Next to each **Community Solar Savings Statement**, you can click the *View* button to open your invoice in a separate window from which you can download and save individual invoices.

[< Back to My Solar](#)

My Account

Profile Accounts Documents **Billing** Payment

| View | Invoice Number | Statement Date | Due Date | Amount | Payment | Open Balance | Age (days) |
|----------------------|----------------|----------------|--------------|----------|----------|--------------|------------|
| View | 123456789 | May 15, 2023 | May 20, 2023 | \$156.17 | \$156.17 | \$0.00 | 12 |
| View | 987654321 | Apr 15, 2023 | Apr 20, 2023 | \$107.16 | \$107.16 | \$0.00 | 42 |

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How to Read Your 'COMMUNITY SOLAR SAVINGS STATEMENT'



Invoice Number: 11223344
Invoice Period: May 3 - Jun 1, 2023
Subscriber ID: 1000000012345
Statement Date: July 1, 2023

From:
Name of Community Solar Farm
Address of Community Solar Farm

COMMUNITY SOLAR FARM NAME:
This is the name of the local community solar farm you're subscribed to.

To:
Your Name
Your Address
Ilovecommunitysolar@gmail.com

Description

Community solar production facility

Coxsackie Freepoint Solar Farm

Production period

May 3 - Jun 1, 2023

TIME PERIOD SOLAR ENERGY WAS GENERATED:
This is the time period when your community solar Share generated the Community Solar Credits you see below-- it should match up with the dates of the associated utility bill.

Credits applied to your bill, account number 12345678910 for **2,124 kWh**

Amount

\$259.19

Savings, account number 12345678910

-\$25.92

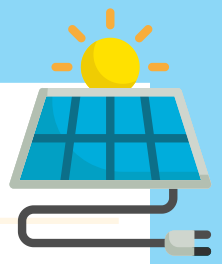
KWH OF SOLAR ENERGY GENERATED:
This is the number of kWh of fossil-fuel-free electricity generated by your Share of the community solar farm.

Subtotal: \$233.27

COST OF COMMUNITY SOLAR CREDITS:
This is the dollar value of the kWh generated by your share. Without a community solar subscription, you would pay this amount for your electricity, BUT it would be electricity generated from fossil fuels.

Total: \$233.27

SAVINGS FROM COMMUNITY SOLAR DISCOUNT:
Fortunately, you are a community solar subscriber, so not only are you paying for clean, locally generated electricity, but you also receive a guaranteed discount on the kWh generated by your community solar Share, so this subtracted amount reflects your total savings from this bill based on your contracted discount.



Help your friends and neighbors plug into the sun to earn extra savings!

Getting your energy from the abundant sunshine should be a whole lot easier than getting it from fossil fuels buried deep in the earth, right? We thought so too, so we set out to make solar simple and accessible by taking the community approach. You clearly see the value of community, so we're thrilled to welcome you to ours. As an individual, you can make a difference... but as a community, we can launch a movement. Once your home is no longer powered by fossil fuels, the next best thing you can do is to show others that they can do the same. Grow your impact as an environmental advocate by helping us grow our community!

Looking for more ways to be a solar advocate?



REFER NEIGHBORS & FRIENDS

Share the referral link directly from your MySolar profile or enter an email address at neighborhoodsun.solar/refer to earn \$50 for each household you help switch to solar!



LEAVE US A GOOGLE REVIEW

A lot of people think community solar sounds too good to be true so they want to hear from real people like you!



SHARE YOUR COMMUNITY SOLAR STORY

Email stakeholdersmatter@neighborhoodsun.solar if you would be interested in sharing the story of your experience with community solar and why you think it's important. We want to hear from you!